



**SOUTH CENTRAL RAILWAY
VIJAYAWADA DIVISION**

Office of the Divisional Railway Manager (Commercial), Vijayawada.

No: B/C.568/TC-Staff-Circulars/2019

Date: 21/10/2019.

**To
All In-charge CTI's Over BZA Division.**

Sub: Irregular working of TTEs pointed out by FA&CAO-reg.

Ref: SCM/Resv/SC. Lr.No:C.567/G.II/TC/Action against TTEs/2018,
Dt:17/10/19.

With reference to above cited letter, SCM/Resv/SC informed that, a number of irregularities were reported by Sr.TIAs during inspection of various CTI offices over this Railway. And also informed that the following irregularities observed/pointed by FA&CAO are serious in nature.

- **Not Covering all the trains:** The TTEs are covering only 8 to 10 trains passing through their jurisdictions, thus defeating the object of TTEs and the Squads.
- **No remittance at Out station:** Though the TTEs are shown regular movements to out stations and claiming TA, but the out station remittance are very minimal when compared to their movements.
- **Quoting fictitious Money receipt numbers:** There is a mismatch in MR details recorded on the reverse of EFT summary foil and the MR details furnished in the EFT returns for the same date. Recording factitious MR numbers to mislead as if the cash was remitted.
- **Diversion of window sales:** Most of the TTEs are writing cases on platform at end of their beat, granting EFTs for the tickets originating station and point of detection at the same station resulting in diversion of window sales as Excess fare earnings.
- **Claiming TA for fictitious movements:** Showing wrong movements and claiming TA by writing Un-booked luggage cases and by quoting wrong / Fictitious UTS ticket numbers.
- **Non-Scrutiny of tickets for granting EFTs for passengers found in sleeper class:** The passenger found in Sleeper class is allowed up to destination not detrained at point of detection.

Cases were reported that EFTs was issued by quoting outdated ticket numbers as travelling authority. The Amenities TTEs working by trains utterly failed to write the cases of "Found in SL" in their respective coaches.

- **Quoting Incorrect/fictitious journey ticket number:** Journey numbers held by the passenger should be recorded at the time of issuing EFTs. These numbers are the criteria for charging/penalizing the passengers. It was observed in many cases the TTIs are quoting irrelevant/ wrong journey ticket numbers though there is ample of time for scrutiny.

1. The UTS tickets will have 8 digit ticket numbers where as the UTS ticket numbers recorded on EFTs are having 9 digits.
2. Ticket numbers quoted in the EFT were not found in UTS data base.
3. Journey ticket numbers are recorded after issue of EFT to the passengers. The carbon impression of the journey ticket number recorded on the record foil is different from the carbon impression of rest of the EFTs.
4. Instances of quoting journey ticket numbers which were issued for entirely different stations and are not valid to perform journey were noticed.

In view of the above it is clear that the TTE's working in Station/Squads/Amenities in general are very casual, negligent and irresponsible in discharging their duties.

Note and notify the instructions to the ticket checking staff working under your control, through S.O.B under clear acknowledgment. . It is also advised that any lapse on the part of ticket checking staff in this regard will be viewed seriously.

Signature valid

Digitally signed by KANIGANTI
RAJENDRA PRASAD
Date: 2019.02.17 12:52:17 IST
Reason: Approved

Copy to:- **SCM/Resv/SC**, for kind information.